



To: Board of Directors
From: Edward Miller, President of the Board
Date: July 8, 2020
Subject: Delayed Dispatch by Grass Valley Emergency Command Center (ECC)

Background:

On June 26th a resident contacted me about an outdoor fire at a neighbor's property. Her attempts to get through to Grass Valley ECC were thwarted by the public safety answering point (PSAP). After I contacted Grass Valley, they did not dispatch MBF resources for 25 minutes.

This appears to be a "weak link" in our response procedures.

Recommendation:

Discussion.